

# Measuring efficiency and effectiveness changes in Brazilian primary care services

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#### **Research Scenario**



- Primary Health Care
  - Its role for an economically sustainable health system
  - Focus on analysing the public health care system



- Brazilian state of Santa Catarina
  - About 7 million inhabitants
  - National recognition about good performance in health indicators
  - 295 municipalities 290 with complete data along the analysed period (2008-2014)

Brasil (2011); Starfield (1994)

### Objectives

- To identify cities with best performance in primary health care, potential benchmarks
- To analyse the relation between performance (outputs) and health improvement (outcomes)
- To identify factors linked to the results of efficiency and effectiveness

#### Methodology

- Data Envelopment Analysis (DEA)
  - A DMU represent the primary care services provided by a municipality
  - Output-oriented model (focus on output improvement instead of saving resources)
  - CRS assumption (proportional relation between inputs and outputs; to permit the use of MPI)
  - Malmquist Productivity Index (MPI): to evaluate productivity changes through the years

Thanassoulis (2001)



#### List of Ambulatory Care Sensitivity Conditions (compound the ICSAP indicator)

1. Immunization preventable diseases and sensitive conditions

- 2. Infectious gastroenteritis
- 3. Anemia
- 4. Nutritional deficiencies
- 5. Ear, nose and throat infections
- 6. Bacterial pneumonias
- 7. Asthma
- 8. Lower airway diseases
- 9. Hypertension
- 10. Angina pectoris
- 11. Heart failure
- 12. Cerebrovascular diseases
- 13. Diabetes mellitus
- 14. Epilepsies
- 15. Kidney and urinary tract infection
- 16. Skin and subcutaneous tissue infection
- 17. Inflammatory disease of female pelvic organs
- 18. Gastrointestinal ulcer
- 19. Diseases related to prenatal care and childbirth

Brasil (2008)

#### Adjustments – weight restrictions

- Objective: to undertake fair comparisons through the incorporation of information about reasonable trade-offs between inputs and between outputs
- Advantage: to reflect the current practice and organisation taking into account costs and activities made by the different professionals involved in health care

Podinovski (2004)

#### Adjustments – use of super-efficiency

- Objective: to find potential outliers to minimize the interference of data noise in the efficiency's analysis
- Chosen cut-off: technical efficiency  $\geq$  120%
  - 18 DMUs in this condition in at least one year

272 municipalities (DMUs)

Banker & Chang (2006)

#### Results

• Deterioration of productivity from 2008 to 2014 due to:

An increase in the mean distance to the frontier (on average, municipalities are further away from the frontier)

Technological regression

| Indicators (means) | 2008   | 2009   | 2010   | 2011   | 2012   | 2013   | 2014   | mean   |
|--------------------|--------|--------|--------|--------|--------|--------|--------|--------|
| Efficiency         | 58.33% | 58.07% | 54.37% | 55.83% | 59.08% | 57.19% | 53.57% | 56.64% |
| ICSAP/1.000 hab    | 19.46  | 17.85  | 17.25  | 16.14  | 15.94  | 15.98  | 16.39  | 17.00  |
| % ICSAP            | 30.58% | 29.45% | 28.88% | 26.54% | 24.80% | 23.70% | 21.63% | 26.51% |
| % non-ICSAP        | 69.42% | 70.55% | 71.12% | 73.46% | 75.20% | 76.30% | 78.37% | 73.49% |











#### Preliminary clues

|               |            |                    |         |                              | Correlations       |                     |                    |                            |                     |            |
|---------------|------------|--------------------|---------|------------------------------|--------------------|---------------------|--------------------|----------------------------|---------------------|------------|
| Variables     | Efficiency | ICSAP              | Tot Pop | Elderly rate                 | Health Teams       | GDP                 | Municipal HDI      | Income                     | Poverty             | Illiteracy |
| Efficency     | 1          | ,158 <sup>**</sup> | -,207** | ,094**                       | ,118 <sup>**</sup> | -,095**             | -,161**            | -,085**                    | ,100**              | ,190**     |
| ICSAP         |            | 1                  | -,230** | ,205**                       | ,139 <sup>**</sup> | -,186 <sup>**</sup> | -,210**            | -,218 <sup>**</sup>        | ,145**              | ,305**     |
| Pop Tot       |            |                    | 1       | - <i>,</i> 545 <sup>**</sup> | -,532**            | ,254**              | ,429**             | ,336**                     | -,210 <sup>**</sup> | -,524**    |
| Elderly rate  |            |                    |         | 1                            | ,307**             | -,057 <sup>*</sup>  | -,050 <sup>*</sup> | 0,014                      | -0,042              | ,176**     |
| Health Teams  |            |                    |         |                              | 1                  | -,104**             | -,296**            | -,284**                    | ,155**              | ,423**     |
| GDP           |            |                    |         |                              |                    | 1                   | ,376**             | ,366**                     | -,268 <sup>**</sup> | -,292**    |
| Municipal HDI |            |                    |         |                              |                    |                     | 1                  | <i>,</i> 850 <sup>**</sup> | -,712**             | -,760**    |
| Income        |            |                    |         |                              |                    |                     |                    | 1                          | -,759 <sup>**</sup> | -,702**    |
| Poverty       |            |                    |         |                              |                    |                     |                    |                            | 1                   | ,607**     |
| Illiteracy    |            |                    |         |                              |                    |                     |                    |                            |                     | 1          |

\*\* Spearman correlation is significant at the 0.01 level

\* Spearman correlation is significant at the 0.05 level

Ferreira et al. (2013): Population has a negative influence in efficiency



#### Possible paths to follow

- To analyse relations between the efficiencies and the outcome observed
  - Inclusion of ICSAP in a second stage analysis of DEA
    - Transform ICSAP indicator in a variable to be maximized
- To investigate the influences of environmental variables in the obtained efficiencies
  - Second stage analysis using environmental variables or include some of them in the first step
  - To standardise ICSAP accounting for population age structure
  - To include data regarding ICSAP detailed by the 19 categories as outcomes in a DEA model to measure effectiveness (including weights according to the severity level of different comorbidity groups)

#### First attempts – incorporating the quality in the productivity analysis



| 2008 - 2014              | Q    | С    | F    | MPI  |
|--------------------------|------|------|------|------|
| Initial Analysis         | -    | 0.95 | 0.92 | 0.88 |
| Analysis including ICSAP | 1.04 | 0.92 | 0.92 | 0.89 |

Färe et al. (1995)

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## Thank you!